

# MAJESTIC

## POLDO Tablet PC



## Android™ 11 User Manual



New MAJESTIC S.p.A.  
Via Rossi Martini, 41  
26013 Crema (CR) – Italia  
[www.newmajestic.com](http://www.newmajestic.com)  
MADE IN CHINA

# Index

- **Safety warnings**
- **Specifications**
- **Package Contents**
- **Description of the parts**
- **Micro-SIM and MicroSD card installation**
- **Getting started guide**
  - Battery charging
  - Power on / off
  - Touch screen
  - Navigation keys
  - Software keyboard
  - Screen lock
  - Unlock screen
  - Home screen
  - Notifications
  - Settings menu
  - Telephone function
  - SOS function
  - Make an SOS call
  - Internet connection
  - Wifi
  - Web browsing
  - Contacts
  - Messages
  - Play Store
  - Camera
- **How to use the memory card**
  - Memory card removal
- **Computer connection**
- **End an application**
- **Forced shutdown**
- **Factory data reset**
- **Troubleshooting**
- **SAR values**

## SAFETY WARNINGS

For safe use and maximum performance please read this manual carefully before use.

**CAUTION: TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT DISASSEMBLE THE APPLIANCE. THERE ARE NO USER SERVICEABLE PARTS. FOR REPAIRS CONTACT QUALIFIED TECHNICAL STAFF.**

To avoid the danger of electric shock or fire, do not expose to rain or moisture.



### DANGEROUS VOLTAGE!



The symbol opposite warns the user of the presence of uninsulated voltage which could cause electric shock.



This symbol warns that before using the unit you must carefully read the instruction booklet.

## IMPORTANT NOTES

- The use must be allowed only to adults and responsible persons, adequately educated on the damages deriving from incorrect use.
- This appliance can be used by children aged 8 years and over if they are supervised or if they have received instructions on how to use the appliance safely and understand the dangers involved. Cleaning and maintenance operations by the user must not be carried out by children unless they are over 8 years of age and operate under supervision. Keep the appliance and its cord out of the reach of children under the age of 8.
- The devices can be used by people with reduced physical, sensory or mental abilities or with a lack of experience and knowledge if they are supervised or if they have received

instructions regarding the safe use of the device and understand the dangers involved.

- Children must not use the appliance as a game.
- Do not allow the appliance to be used by children or the disabled without supervision.
- Keep away from pets.
- Never use the appliance in places where the cord, plug and the product itself may come into contact with water or wet surfaces. Do not use the appliance outdoors, as rain could create short circuits. Do not touch the appliance with wet hands.
- Avoid installing the unit in the locations listed below:
  - Places exposed to direct sunlight or near heat-generating equipment, such as radiators;
  - Above other appliances that can radiate excessive heat;
  - Locations that block ventilation or are humid or dusty;
  - Environments subject to constant vibration;Do not place accessories with naked flames, such as lighted candles, on the appliance.
- Do not try to repair or intervene on the appliance yourself. Incorrect interventions or tampering can void the guarantee. In the event of any damaged parts or suspected malfunction, discontinue use immediately and consult qualified personnel. Never immerse the appliance in water or other liquids. Do not place vessels containing liquids (such as vases) on top of the appliance.
- Do not touch the appliance with wet hands and do not place it near sinks, tubs or containers of liquids. Use the product only if in perfect condition. If the appliance has been immersed in water or is damaged, contact qualified personnel.
- The product should not be used if it has been dropped or if there are any visible signs of damage.

- Exposure to high volume levels can cause hearing problems, including permanent damage. The predisposition to hearing loss varies from person to person, however constant exposure to high volume levels is harmful to anyone. Moderate the volume level.
- **Only contact qualified service personnel to avoid voiding the warranty. For information and questions, contact the New Majestic SpA technical assistance service.**

## **Specifications**

**multi-touch screen (800x1280)**

**A53 Quad processor Core MT8765 (4x1.3Ghz) RAM: 3GB DDRIII**

**GE8100 GPU graphics**

**Internal Memory 32 GB \***

MicroSD memory expansion up to 64 GB **(NOT PROVIDED)**

WiFi Internet connection (802.11 b / g / n / AC)

**4G Micro-SIM module** ( up to 150Mbps in download and up to 50Mbps in upload )

4G frequencies (FDD / LTE) B1 / B3 / B7 / B8 / B20 / B38

3G (WCDMA) 900 / 2100Mhz frequencies

GSM frequencies (GPRS / EDGE) 850/900/1800 / 1900Mhz

**Integrated Bluetooth (version 4. 2 LE)**

Integrated GPS (GPS + AGPS)

**0.3 Mpixels front camera and 2 Mpixels rear camera with LED Flash**

Integrated microphone

Integrated speaker \_ \_

**USB-C input (USB cable supplied)**

3.7V Lipo Rechargeable Battery (5000mAh)

DC 5V - 2A power supply

**Androi Operating System d 1 1**

\* **NOTE** : Internal storage is divided into two partitions, a system (hidden) and a user (visible) partition. The software needed to restore the operating system and the pre-installed applications reside in the hidden partition, while the user data resides in the visible partition.

## Package Contents

Tablet - 1pc

Power supply - 1pc

USB cable - 1pc

Instruction manual - 1pc

Warranty Card - 1pc

## Description of the parts

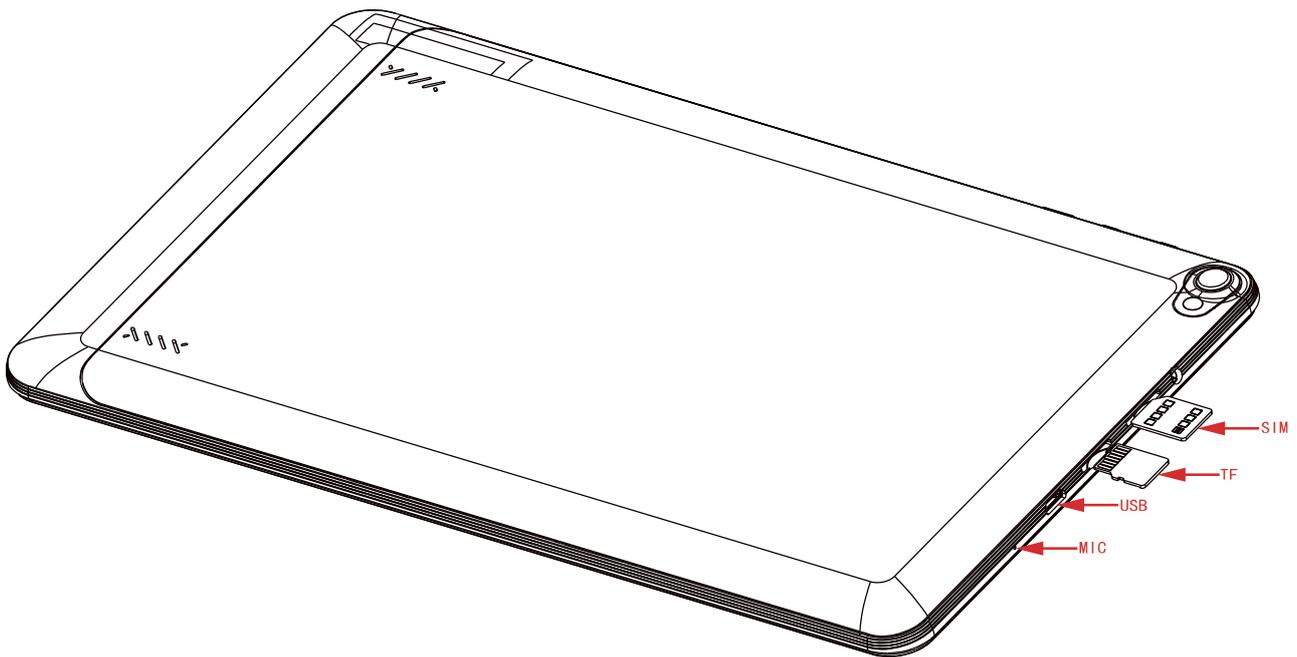


<b>1</b>	<b>Reset</b>	Reset the system in the event of a crash / reboot
<b>2</b>	<b>Volume + / -</b>	Press to increase or decrease the volume
<b>3</b>	<b>Power</b>	Press and hold to turn on / off the tablet ; short press to activate / deactivate standby
<b>4</b>	<b>Speaker</b>	Integrated speakers
<b>5</b>	<b>Headphone socket</b>	3.5mm input for use with earphones (not supplied)
<b>6</b>	<b>Rear Camera with LED Flash</b>	
<b>7</b>	<b>Microphone</b>	

<b>8</b>	<b>USB-C</b>	Input for charging / data transfer
<b>9</b>	<b>Front camera</b>	
<b>10</b>	<b>Micro -SIM slot</b>	
<b>11</b>	<b>MicroSD input</b>	

### **Micro-SIM and MicroSD card installation**

Turn off the tablet and disconnect any external power sources. Insert the Micro -SIM card and the MicroSD card in the appropriate slots, paying attention to the direction of insertion, as shown in the image below.



## Getting started guide

### Battery charging



The tablet has a built-in rechargeable Li-po battery .

- To recharge the battery, connect the adapter and the USB -C socket on the side of the tablet .
- The battery icon shows the battery condition and charge status . The information on the battery charge status is also visible in detail from the lock screen, or from the top drop-down menu, once the screen is unlocked.
- The tablet can be used even if the battery is charging.
- Do not replace the battery without authorization and contact an authorized service center only.
- Charge the tablet for at least half an hour if it has been inactive for a long time and it won't start up.
- Recharge regularly at least once every month.
- The optimal temperature for recharging the battery is between 5 ° and 35 °, otherwise the battery performance may degrade.

### Power on / off

**ON:** Press the “POWER” button for 3 seconds until the tablet turns on.

**OFF:** Press the “POWER” button for 2 seconds and tap “Power Off” to turn off the tablet .

## Touch screen

The touch screen responds to finger touch.

NOTE: Do not place any objects on the screen as they may be damaged or crushed.

**Single Touch** : Touch the desired icon or option.

**to press to long** : press and hold an icon to display a contextual menu for the function performed (when present).

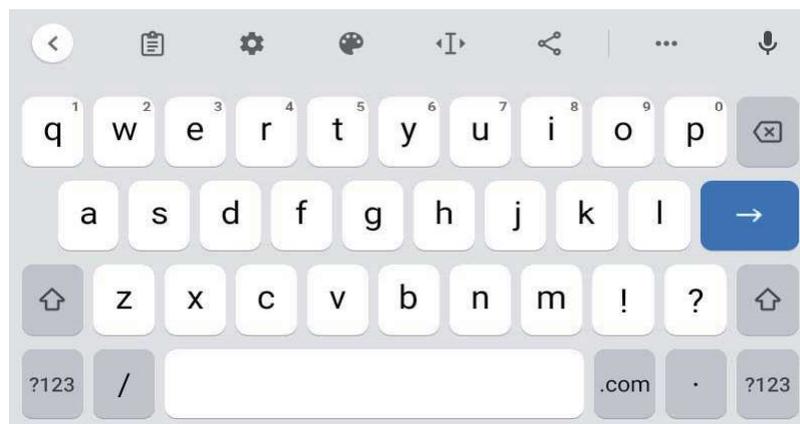
**Drag** : Press and hold an icon to drag it to a different screen.

## Navigation keys

Key	Function
	The key returns to the previous page / menu ;
	The key returns to the Home screen. Long press to open the virtual assistant;
	Press to view recent apps , then touch an app to call it up or slide it up to close it.

## Software keyboard

The keyboard appears automatically when you touch a point on the screen where characters are to be entered.



## Screen lock

The function locks the screen and turns off the backlight.

The screen freezes under the following conditions:

- Automatically, when the system is idle.
- Manually, by pressing the “POWER” button once.

## **Unlock screen**

To unlock the screen, if no type of lock is inserted, press the “POWER” button then place your finger on the bottom of the screen and drag it upwards.

You can customize the screen lock settings from Settings → Security → Screen lock.

## **Home screen**

The Home screen contains links to the most used applications. To switch between the different screens, slide your finger left or right on the display.

Touch the icon of the app you want to open to start it.

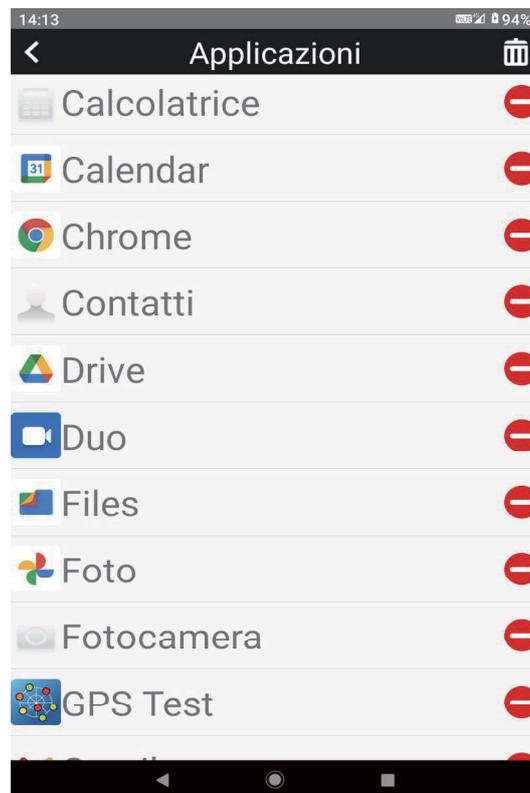


You can move an app by holding down its icon for a long time and dragging it to the desired position.

To view recent apps , press the key  then touch an app to recall it or slide it up to close it.

From the Home screen, you can drag your finger to the right repeatedly to view and customize your quick contacts.

By choosing Applications (from the Tools folder) you can add / remove apps from the Home screen and uninstall user-installed apps .

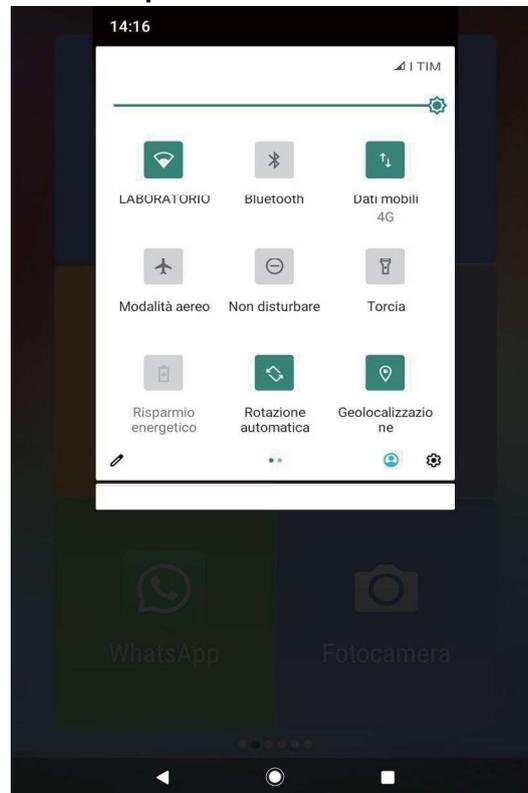


It is possible to switch from the Senior interface to the traditional Android one from the Settings menu → Apps and notifications → Default apps → Home app , choosing " Classic Launcher ". To return to the Senior interface select "Senior Launcher".

The status bar displays system information, such as the current time, 4G / WiFi connectivity , and battery status.

## **Notifications**

Drag your finger from the top edge of the screen inwards to display the notification menu. Drag the notification menu down again to display a second quick access menu.



Through this menu it is possible to change functions such as screen brightness, automatic rotation, activate or deactivate radio connections, activate / deactivate the flashlight, manage airplane mode, activate energy saving mode and the do not disturb function.

## **Settings menu**

The settings menu allows you to adjust the system configuration. To change the settings:

- Enter the application menu and choose Settings.
- Touch a category to view and change the desired settings.

**Network and Internet** : WiFi network connection, management of 4G DATA connection (personalization of APN access points),

Hotspot and roaming function. **Contact your operator to configure the mobile data network** ;

**Connected devices** : settings for Bluetooth connection and management of currently connected devices;

**Apps and notifications** : manage applications (uninstall, change permissions, etc ... ), manage notifications, choose default apps and the launcher classic / senior;

**Battery** : see the battery status, the operating time, activate the battery percentage display and manage the energy saving settings;

**Display** : change screen brightness, activate / deactivate adaptive brightness, background, theme, font size, etc... ;

**Audio** : change volume of multimedia contents, calls, ringtone, alarm, vibration activation / deactivation, "Do not disturb" mode management, choice of ringtones, etc ...;

**Storage space** : internal memory and MicroSD management , available capacity, etc... ;

**Privacy** : Manage permissions , passwords , lock screen, autofill, location history and Google activity management ;

**Geolocation** : apps authorized for location, location requests made, etc ...;

**Security** : search and installation of security updates, change type of screen lock, SIM lock settings, etc... ;

**Accounts**: management of accounts used by applications and automatic activation / deactivation of data synchronization;

**Accessibility** : management of accessibility functions , Talkback activation , setfont size, automatic screen rotation, etc ..;

**Digital wellbeing and Parental control**: manage the time of use of apps and Parental Control ;

**Google**: Google account service management ;

**System**: language and input, keyboard type, spell check, date and time format, reset options ( WiFi , Bluetooth, app preferences

and factory data reset), Backup menu and multi-user management;

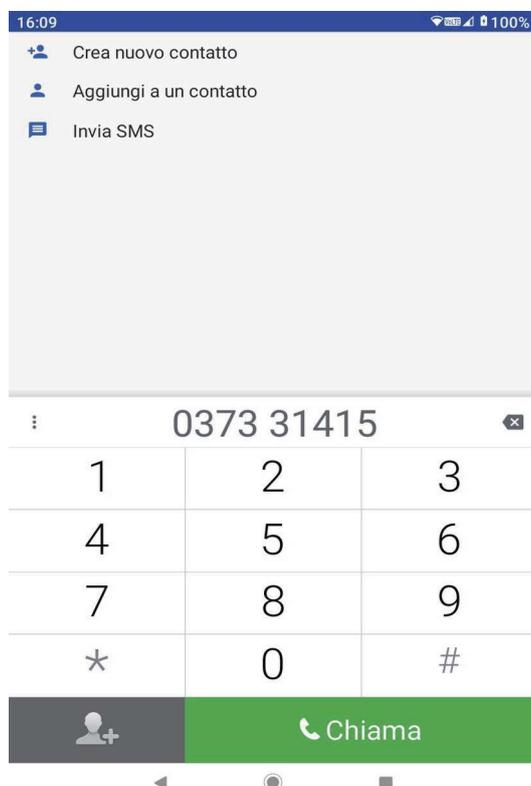
**Information** : information about the Android device .

## Telephone function

After inserting the Micro-SIM card , turn on the tablet and wait for the telephone signal to be displayed.

When the name of the network operator appears in the status bar, you can make and receive calls. The strength of the network signal is displayed at the top right of the status bar.

Once connected with the telephone operator, open the Telephone application: the history of recent calls will be displayed. By pressing Keypad you can dial the number you want to call and by pressing “Call” the call will be initiated. You can add the contact in the Phonebook after entering the phone number by selecting the corresponding option.



To answer an incoming call, drag the icon in the shape of a telephone handset upwards. To reject a call, drag the handset icon downwards. During a call, you can end the conversation by tapping the red handset icon.

## **SOS function**

via the SOS app :

SOS : allows you to activate / deactivate the SOS function when the VOL + key is pressed for a long time while the tablet is unlocked.

Low battery notification : allows you to activate / deactivate the function that allows you to notify the contacts entered in the SOS address book when the tablet battery drops below a set threshold.

SOS message : allows you to customize the text of the SOS SMS, to activate / deactivate the sending of the help SMS and the GPS position detected by the tablet .

SOS numbers : allows you to set the numbers to be used in the event of an emergency / low battery notification, importing them from the phone book or entering them manually.

## **Make an SOS call**

Once the SOS function has been set and activated, it can be started by holding down the VOL + button while the tablet is unlocked. A countdown, which can be deactivated by clicking on "Cancel", will appear on the screen. At the end of the countdown the SOS function will start: the tablet will automatically send an SMS to the selected numbers (if the "Send SMS" function is active) and then it will call the numbers set in the sequence programmed in hands-free mode. At the end of the call the alarm siren will continue to sound, to end the SOS function press the VOL + on the tablet again .

Note: by enabling the "Send GPS position" function, it will be possible, upon activation of the SOS, to have the SOS contacts also send their GPS position. This position will be more accurate the better the GPS signal reception is.

**NOTE: check that the numbers set for the SOS do not have the answering machine service active as the automatic answer of the answering machine to the SOS calls will interrupt the SOS call sequence.**

## **Internet connection**

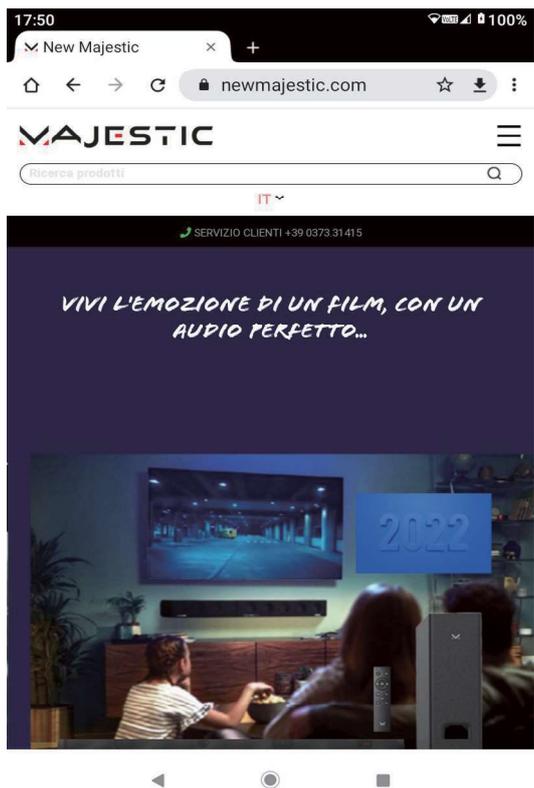
### **Wi- Fi**

1. Select "Settings".
2. Tap "Network and Internet" first , then " Wi-Fi " and slide the switch from OFF to ON in the "Use Wi-Fi " option.
3. All wireless networks found in the area will be listed, tap the desired connection.
4. Enter any login password.
5. Once connected the network settings will be saved.
6. The wireless icon will appear on the notification bar when the tablet is successfully connected.

**NOTE :** When the tablet detects the same Wi-Fi network in the future, the device will automatically connect using the previously entered password.

### **Web browsing**

Connect to the internet, start the browser ( Chrome ), enter the desired site and confirm your choice.



## **Contacts**

It allows you to view and manage your tablet contacts , import contacts from the SIM and manage blocked numbers.

After opening the Contacts app , press “+” to add a contact, enter the required data and confirm by pressing “Save”.

To call / send SMS to a contact in the phonebook, tap on it and choose the corresponding option.

To delete a contact from the address book, after selecting it, press the Options key (top right ) and select delete.

## **Messages**

Touch the Messages icon to view the sent / received messages.

To send a message, click on “Start chat”, enter the recipient, the message text and press the envelope icon.

Use the menus present to manage the Message options.

## **Play Store**

Allows you to install / remove / update apps on the tablet .

**NOTE: the operation and interface of the apps installed on the tablet may vary due to their updates.**

## **Camera**

Allows you to take Photos / Videos by choosing the corresponding option.

Touch the icon  to take a photo.

Touch the icon  after choosing “Video” to start recording a video. Press again to stop it.

Tap the icon  to switch between the rear and front cameras and vice versa.

Touch the icon  to manage the operation of the flash (choosing between off / automatic / always on).

**Touch the icon created from the last image taken to view or share it.**

### **How to use the memory card**

With the tablet turned off, insert the MicroSD card into the appropriate slot (see “ Micro-SIM and MicroSD card installation ”). After turning on the product, a notification will appear: "SD card - Touch to configure".

Press “Configure” and follow the guided procedure to be able to use the MicroSD card .

**ATTENTION: DURING THE CONFIGURATION OF THE MICROSD CARD ALL THE DATA ON THE MEMORY CARD WILL BE ERASED !!! MAKE A DATA BACKUP BEFORE CONFIGURATION.**

### **Memory card removal**

**NOTE: IF THE CARD IS CONFIGURED FOR "USE AS AN EXTRA TABLET MEMORY" IT WILL NO LONGER BE USED WITH OTHER DEVICES! REMOVING THE CARD FROM THE DEVICE LOSS OF PERSONAL DATA AND OF THE INSTALLED APPS, SO WE RECOMMEND A BACKUP OF THE DATA VIA A COMPUTER (BY CONNECTING THE USB CABLE).**

If the MicroSD card is used as “portable memory”, go to the “Settings / Storage space” panel, then touch the “eject” symbol corresponding to the MicroSD card . At this point the card will come disabled and you can safely remove it.

### **Computer connection**

**NOTE:** Turn on the tablet before connecting it to the computer via the USB cable.

Use the USB cable to connect the tablet to the computer. The system will warn you that you have connected via USB (by

touching the dedicated notification you can change the use of the USB connection to charge the device / transfer files / etc ... ). The tablet is preset in "File Transfer" mode suitable for compatible Windows systems.

If the USB connection is successful you should see the Android device in the computer resources .

### **End an application**

When an application behaves abnormally, it can be terminated to optimize system resources.

To close an app, press  to view the apps recent and swipe up the app you want to close.

### **Forced shutdown**

To force the device to shut down, take a paper clip and press the reset button next to the power button .

### **Factory data reset**

If you want to reset your tablet to factory data and erase all data on it press Settings → System → Advanced → Reset Options → Erase All Data ( factory data reset ) .

**Note: Factory data reset will erase data, system configuration and downloaded applications. Use this function very carefully.**

### **Troubleshooting**

<b>Flaw</b>	<b>Possible reason</b>	<b>Solution</b>
The tablet does not turn on.	Low battery.	Please charge the battery.
	Faulty power supply / USB cable.	Replace the power supply and / or the USB cable.

Cannot make a call.	No service.	Make sure there is network signal.
	A call restriction has been set.	Cancel the call restriction as needed by contacting your operator.
Cannot receive a call.	The number has been blacklisted.	Remove the number from the blacklist.
	Call forwarding has been set.	Cancel call forwarding.
	A call restriction has been set.	Cancel the call restriction as needed.
Low call volume.	Call volume at a low level.	Increase the volume during the call.
View EMERGENCY ONLY.	The Micro-SIM is inserted incorrectly.	Insert the Micro-SIM card correctly as indicated in the instructions.
	There are impurities on the contact between the Micro-SIM and the mobile phone.	Make sure that the contact between the Micro-SIM and the tablet is clean.
	Invalid SIM card.	Contact your operator ,
	The area you are in has a little signal.	Move to a location where the network signal is strongest.
PIN / PUK blocked	Wrong PIN / PUK.	Contact your operator.
Battery does not charge.	The battery is too low or has not been used for a long time.	Leave the tablet to charge for a few hours or contact technical

		support.
The mobile data network is not working.	The APN is not configured correctly.	Contact your operator.

## SAR values

<b>SAR values - Max limit 2 W / kg (10g)</b>		
<b>Body</b>	GSM900	<b>0.863</b>
	DCS1800	0.771
	WCDMA I	0.537
	WCDMA VIII	0.505
	LTE BAND 1	0.488
	LTE BAND 3	0.351
	LTE BAND 7	0.436
	LTE BAND 8	0.346
	LTE BAND 20	0.443
	LTE BAND 38	0.379
	WIFI2.4G	0.128
	WIFI5.2G	0.682
	WIFI5.8G	0.721
	Bluetooth	0.298
	Maximum Simultaneous SAR	1.584